



# Long distance travel by train – Challenges for tourists

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# Single European Railway Area

- Fourth railway package (2016)
- Action plan (2021)
- Capacity management (2023 proposal)
- PSO guidelines (adopted 2023)
- TEN-T Regulation (adopted 2024)
- Guidelines on track access charges (upcoming)
- Investments (EIB, Luxembourg Protocol)





To achieve our climate objectives, we also need to make it easier for people to shift to more sustainable options. This is notably the case with mobility. Cross border train travel is still too difficult for many citizens. People should be able to use open booking systems to purchase trans-European journeys with several providers, without losing their right to reimbursement or compensatory travel.

To this end we will propose a **Single Digital Booking and Ticketing Regulation**, to ensure that Europeans can buy one single ticket on one single platform and get passengers' rights for their whole trip.

*Ursula von der Leyen, President-elect  
Political guidelines for the next European Commission,  
2024-2029*



# Regulation (EU) 2021/782 on rail passenger rights

- Information before and during journey, including real-time dynamic traffic and travel information
- Protection in case of delays, cancellations and missed connections for through-tickets, including new right to 'self re-routing' and common form
- Assistance of and information to persons with reduced mobility and persons with disabilities
- Dedicated places for bikes on trains (6/2025)
- Implementation report (2026)



# Thank you



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